

ROLE PROFILE



Name		Role Title	FIDO Leakage Engineer		
Reporting To	Optimisation Manager	Reporting To This Function	NONE	Deputy	None
Role Purpose	<p>Delivering the leakage detection phase of FIDO Direct for our clients. This role is responsible for taking the point of interests generated by the FIDO Bug deployment technicians and pin pointing the associated leak. Using FIDO Bugs to correlate and surface sound to accurately mark the leak location for a repair team. This role will also be responsible for feeding back potential development ideas from the clients and their own use of our technology. In addition, the role will be expected to represent FIDO on trials of FIDO technology with the company's clients. The FIDO Leakage engineer will provide technical support to the wider operational team.</p>				

Key Responsibilities	
1. This role	<ul style="list-style-type: none"> (1) Conduct leakage detection and pinpointing using FIDO technology (2) Ensure reliable, accurate and complete data is collated, recorded, and reported (3) Assist the wider operational team with on-site tasks (4) Provide feedback to the development team on potential ways to improve our FIDO technology (5) Deliver trials of FIDO technology for the company's clients.
2. Health and Safety	<ul style="list-style-type: none"> (1) Ensure PPE is checked regularly and recorded (2) Upkeep of vehicle (3) Checks of equipment and tools before use (4) Check Risk Assessments and Method Statements prior to commencing work (5) Comply with clients H&S policies and PPE requirements
3. Within the company	<ul style="list-style-type: none"> (1) Always maintain a professional attitude and appearance (2) Ensure all work is carried out within SLA metrics (3) To make sure all admin work both electronic and manual is completed in good order in good time (4) To maintain a vehicle in a roadworthy condition at all times so as not to affect work (5) To take on any reasonable requests made by management
4. Admin	<ul style="list-style-type: none"> (1) Monthly WRAP sheets sent to the office (2) Receipts for expenditure uploaded and retained (3) Personal expenses submitted on time (4) Job and Client notes uploaded in good time

KEY PERFORMANCE INDICATORS	
Objective	Measure
1. Carry out work as scheduled	SLA
2. All records retrievable and retained	STORM/ASANA
3. Leakage detection duties are carried out to a good quality and a high standard	FIDO Direct standards
4. Trials are delivered on time and to budget	Finance and project plan

COMPETENCY REQUIREMENTS TO COMPLETE JOB	
Skills	<ul style="list-style-type: none"> ➤ Highly experienced in Leak detection methodologies (required) ➤ Experienced in pipe tracing and location equipment ➤ Proficient in the use of IT and mobile platforms ➤ Ability to understand and navigate using a map ➤ Ability to complete Risk assessments ➤ Ability to self motivate, self manage workload and schedule
Knowledge	<ul style="list-style-type: none"> ➤ Health and safety ➤ Understanding of the risk / impact of leakage activities ➤ Wide variety of leakage detection techniques and their application ➤ Road traffic regulations pertinent to job
Attitude	<ul style="list-style-type: none"> ➤ Thorough ➤ Open minded ➤ Willingness to complete workload ➤ Courteous ➤ Enjoys working in an outdoor environment
Training / Qualifications	<ul style="list-style-type: none"> ➤ Water hygiene (required) ➤ SHEA (preferred) ➤ Blue Water (preferred) ➤ Qualified in Roads and Streetworks act. ➤ Full driving licence (essential)
Experience	<ul style="list-style-type: none"> ➤ Minimum 2 years in similar role