ROLE PROFILE

FIDO

Name			Role Title	**FIDO Bug deployment technician**	
Reporting To	Optimisation Manager	Reporting To This Function	OPERATIONS TEAM	Deputy	None

Role Purpose	Driving the deployment of our FIDO Bug technology. This role is responsible for the deployment of our FIDO Bugs onto the water network to assist our clients in pin pointing their leaks. This role is pivotal in the success of our FIDO Direct service by ensuring that our FIDO bugs are deployed accurately across the network. This role will also be responsible for feeding back potential development ideas to our development team. In addition, the role will be expected to represent FIDO on trials of FIDO technology with the company's clients. The FIDO Bug deployment technician will provide technical support to the wider Operational team.

Key Responsibilities	
1. This role	(1) Provide accurate deployment of FIDO Bugs across a predefined water network area (2) Ensure reliable, accurate and complete data is collated, recorded, and reported (3) Assist the wider operational team with on-site tasks (4) Provide feedback to the development team on potential ways to improve our FIDO technology (5) Deliver trials of FIDO technology for the company's clients.
2. Health and Safety	(1) Ensure PPE is checked regularly and recorded (2) Upkeep of vehicle (3) Checks of equipment and tools before use are conducted (4) Check Risk Assessments and Method Statements prior to commencing work (5) Comply with clients H&S policies and PPE requirements
3. Within the company	(1) Always maintain a professional attitude and appearance (2) Ensure all work is carried out within SLA metrics (3) To make sure all admin work both electronic and manual is completed in good order in good time (4) To maintain a vehicle in a roadworthy condition at all times so as not to affect work (5) To take on any reasonable requests made by management
4. Admin	(1) Monthly WRAP sheets sent to the office (2) Receipts for expenditure uploaded and retained (3) Personal expenses submitted on time (4) Job and Client notes uploaded in good time

KEY PERFORMANCE INDICATORS	
Objective	**Measure**
1. Carry out work as scheduled	SLA
2. All records retrievable and retained	STORM/ASANA
3. FIDO Bug deployment provided is of good quality and a high standard	Deployment coverage standards
4. Trials are delivered on time and to budget	Finance and project plan

COMPETENCY REQUIREMENTS TO COMPLETE JOB	
Skills	- Experience of deploying logging equipment or similar technology - Knowledge of Leak detection methodologies - Proficient in the use of IT and mobile platforms - Ability to understand and navigate using a map - Ability to complete Risk assessments - Ability to self motivate, self manage workload and schedule
Knowledge	- Health and safety - Understanding of the risk / impact of leakage activities - Wide variety of leakage detection techniques and their application - Road traffic regulations pertinent to job
Attitude	- Thorough - Open minded - Willingness to complete workload - Courteous - Enjoys working outdoors
Training / Qualifications	- Water hygiene (required) - SHEA (preferred) - Blue Water (preferred) - Roads and Street works certification - Full driving licence (essential)
Experience	Minimum 2 years in similar role